

November 10, 2009

Dear PVTC Member;

We want to thank everyone who participated in the recent survey. The response was overwhelming which shows not only that our members care but also that we have relevant data that is statistically meaningful. The data validated the travel patterns and member satisfaction with particular resorts that Festiva has compiled over the last several years.

Resorts that scored well with both Charter members and new members include the Blue Ridge Village, Peppertree Atlantic Beach and Outer Banks Beach Club. There were also several resorts that, although not heavily visited, scored well with those members who stayed there. They were Peppertree Maggie Valley and Wild Wing.

As a result of this survey, Festiva will review what resorts and weeks the PVTC will support and make meaningful adjustments. This will mitigate some of the increase in maintenance fees we have seen over the years.

The winner of our random drawing for a free 4 day/3 night stay at any club resort was Melvin Stokes. Congratulations Melvin. Someone from Festiva will be in contact with you shortly with details.

Once again, thanks to all members who participated, and happy vacationing.

**Regards,**

**Peppertree Vacation & Travel Club Advisory Committee**

**[Tina Lawrence](#)**

**[Richard Lidbom](#)**

**[Jeff Sanderson](#)**

**[EVTCAdvisoryCommittee@yahoo.com](mailto:EVTCAdvisoryCommittee@yahoo.com)**

*Our mission statement is to provide a structured mechanism for the effective exchange of issues, ideas and concerns between the members of the Peppertree Vacation & Travel Club and the Festiva Resorts management team.*

**PVTC Website**

Don't forget to visit [www.festivaresorts.com/pvtc](http://www.festivaresorts.com/pvtc) for news, information and more regarding the Peppertree Vacation & Travel Club. Here you can find the following:

- [Member News](#)
- [Member Forum Access](#) (password = festivapvtc09)

- [General Club Information](#)
- [Points Charts](#)
- [Club Rules](#)
- [Frequently Asked Questions](#)
- [Contact Information](#)